

TRS CSP Industry Educational Activity Plan

2nd Quarter Report September, October and November 1999

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Table of Contents

Team Members

Activity One

List of meetings attended at local, regional, and national levels
which presented information to users on TRS CSP calling.

Activity Two

Direct Mailings on TRS CSP calling.

Activity Three

Articles placed in TRS user community publications. TRS provider
newsletter, websites, industry and disability organization publications,
Etc., on TRS CSP calling.

Activity Four

Miscellaneous outreach via newspapers, public service announcements,
customer notifications, special TTY directories, etc.

Team Members

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*Linda Nelson	GTE	(972)718-3390	(972)718-1213
Gary Warren/Barb Handrup	Hamilton Tel.	(402)694-5101	(402)694-2848
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Bill Stricklen	NASRA	(303)894-2512 (TTY)	(303)894-2065
Steve Dyke	SBC	(214)858-1962	(214)858-0287
Tom Weckel	SBC	(214)464-0551	(214)745-8444
Mike Baer	Sprint	(303)297-5389 (TTY) (303)297-5560(Voice)	(303)297-7951
Julie Rones	USTA	(202)326-7254	(202)326-7333
Rita Beier	VISTA IT/ Massachusetts Relay	413-493-1104 (Voice) 423-493-1155 (TTY)	413-493-1190
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- * current co-chairs of TRS Industry Team
- Updated 2/15/00

Activity One

TRS Coin Sent Paid - Industry Educational Activity Plan
Quarterly Report (September, October and November 1999 plus Projections)

Activity One

DATE	S=State L=Local R=Regional N=National	ORGANIZATION OR GROUP	LOCATION		ATTENDANCE	A=Letters B=Cards C=Video D=All of the Above E=Other (i.e., live preso)
			CITY	STATE		
9/1/99	Local	Worcester Council on Aging	Worcester	MA	20	Live presentation
9/1/99	Local	Green River House	Greenfield	MA	7	Live presentation
9/1/99	Local	Outreach Presentation	Hopkinsville	KY	25	Cards, Video, Other
9/1/99	Local	Buffalo CAP	Buffalo	NY	30	Letters, Cards, Video
9/1/99	Local	Lockport CAP	Lockport	NY	25	Letters, Cards, Video
9/1/99	Local	Olean CAP	Olean	NY	25	Letters, Cards, Video
9/2/99	Local	Enhanced 911 Staff	Reading	MA	4	Live presentation
9/2/99	Local	Outreach Presentation	Hopkinsville	KY	1	Cards, Video, Other
9/3/99	Local	UAMS Distance Learning team		AR	10	Cards
9/3/99	Local	Coldwell Banker Outreach	Riverbank	CA	2	Live presentation
9/4/99	Regional	Deaf Awareness Day	Orlando	FL	250	Live presentation
9/4/99	Local	Outreach Exhibit	Fairview	KY	80	Cards, Video, Other
9/8/99	Local	DDPC Conference (Hot Springs)	Hot Springs	AR	250	Cards
9/8/99	Local	Highland Senior Service Center	Northampton	MA	33	Live presentation
9/8/99	Local	Salvation Army	Malden	MA	5	Live presentation
9/8/99	Local	Amherst Shelter	Amherst	MA	12	Live presentation
9/9/99	Local	Montague Council on Aging	Turner Falls	MA	9	Live presentation
9/9/99	Local	Westbrook Services	Westfield	MA	9	Live presentation
9/10/99	Local	Western MA Deaf Leaders Group	Springfield	MA	15	Live presentation
9/10/99	Local	Lincoln Association of the Deaf	Lincoln	NE	15	Cards, Video, Other
9/10/99	Regional	Outreach Exhibit Northeast YMCA	Louisville	KY	2000	Cards, Video, Other
9/10/99	Regional	Western MA Deaf Leaders Group				Group members will notify their respective organization members....will conduct follow up presentations with various participating organizations.
9/11/99	Local	LABDA Annual Cookout	Los Angeles	CA	150	Live presentation
9/11/99	Local	Meeting of Minds - GNOAD	New Orleans	LA	35	Cards, Video, Other
9/13/99	Local	Senior Citizens Center in Waterford	Waterford	MI	40	Live presentation
9/13/99	Local	Maumelle City Police/911	Maumelle	AR	10	Cards
9/13/99	Local	Western MA Legal Services	Springfield	MA	6	Live presentation
9/13/99	Local	Visiting Nurses Association	Springfield	MA	10	Live presentation
9/14/99	Local	Bellevue User Group Meeting	Bellevue	NE	10	Cards, Video, Other
9/15/99	Local	Mental Health Case Management	Cambridge	MA	6	Live presentation
9/16/99	Local	Blaine House Reception	Augusta	ME	100	Cards

9/17/99	Local	Nebraska Commission for the Deaf and Hard of hearing Board Meeting	Lincoln	NE	20	Cards, Video, Other
9/18/99	Regional	Kids of Deaf Adults Conference	Haverhill	MA	200	Live presentation
9/18/99	Local	LABDA Meeting	Los Angeles	CA	50	Live presentation
9/18/99	Regional	Deaf Services Bureau	Miami	FL	25	Live presentation
9/19/99	Local	CODIE Picnic	Riverside	CA	500	Live presentation
9/19/99	Local	Deaf Fest	Somerset	NJ	4,000	Cards, Live Presentation
9/20/99	Local	Senior Citizens Center in Monroe	Monroe	MI	15	Live presentation
9/20/99	Local	Monroe Senior Citizens	Monroe	MI	5	Live presentation
9/20/99	Local	Norhtwest Chapter SHHH	Shreveport	LA	16	Cards, Video, Other
9/20/99	Local	Article on VCO Services	Baton Rouge	LA		
9/21/99	Local	Holy Cross College DAW Event	Worcester	MA	100	Live presentation
9/21/99	Local	Hilltown Family Center	Cummington	MA	30	Live presentation
9/21/99	Local	Holyoke Community College DAW Event	Holyoke	MA	100	Live presentation
9/21/99	Local	Northern Essex Community College DAW Event	Haverhill	MA	50	Live presentation
9/21/99	Local	Goodwill Golf Tournament	Long Beach	CA	200	Live presentation
9/21/99	Local	Goodwill Industry Deaf Center Open House	Battle Creek	MI	50	Live presentation
9/21/99	Local	Northern Essex Community College				Will disseminate CSP info to students
9/22/99	Local	Cutter Morning Star High School	Cutter	AR	28	Cards
9/22/99	Local	Spa Area Indep. Living Services		AR	40	Cards
9/22/99	Local	Mt. Wachusett Community College DAW Event	Gardner	MA	n/a	Live presentation
9/22/99	Local	North Shore ARC	Danvers	MA	40	Live presentation
9/22/99	Local	Middlesex Community College DAW Event	Bedford	MA	100	Live presentation
9/22/99	Local	Outreach Presentation	Lexington	KY	310	Cards, Video, Other
9/23/99	Local	NEHD Health Fair	Danvers	MA	100	Exhibit
9/23/99	Local	Bristol Community College DAW Event	Fall River	MA	50	Live presentation
9/23/99	Local	MACRO Conference	Marlboro	MA	300	Exhibit
9/24 - 25/99	Local	SHHH Tech Expo in Lansing	Lansing	MI	75	Live presentation
9/24 - 26/99	State	10th Annual Deaf Culture Festival	Falmouth	ME	300	Letters, Cards, Exhibit
09/25/1999	Local	Deaf Awareness Day in Pontiac	Pontiac	MI	100	Live presentation
9/25/99	Regional	FSDB Homecoming	St Augustine	FL	200	Live presentation
9/26 - 27/99	Regional	BIG E	Springfield	MA	n/a	Exhibit
9/27/99	Local	Robert Wood Johnson Dental Clinic	New Brunswick	NJ	40	Letters, Cards, Video, Exhibit
9/28/99	Local	Outreach Presentation	Richmond	KY	8	Cards, Video, Other
09/29/1999	Local	Blytheville Seniors Day	Blytheville	AR	700	Cards
9/29/99		Wellness Resources Fair	Baton Rouge	LA	125	Cards, Video, Other
9/29/99	Local	Outreach Presentation	Mt. Vernon	KY	7	Cards, Video, Other
9/30/99	Local	Danvers Police	Danvers	MA	3	Live presentation
9/30/99	Local	New England Home for the Deaf	Danvers	MA	21	Live presentation
9/30/99	Local	EDCO Collaborative	Newton	MA	31	Live presentation
9/30/99	Local	Hampshire Action Program	Northampton	MA	9	Live presentation
9/30/99	Local	Idaho Home Health Employees	Rupert	ID	10	Cards, Video, Other
9/30/99	Local	Idaho Home Health Employees	Twin Falls	ID	15	Cards, Video, Other
9/30/99	Local	Idaho Home Health Employees	Hailey	ID	13	Cards, Video, Other
10/1/99	Local	M Power for Wellness	Boston	MA	10	Live presentation

10/1/99	National	National Association of the Deaf	Omaha	NE	250	Cards, Video, Other
10/1/99	Local	Deafywood Theater	So. Portland	ME	150	Cards, Exhibit
10/2/99	Regional	Statewide Medical Professionals Workshop	Haverhill	MA	35	Live presentation
10/2/99	Local	IEMCAD	Riverside	CA	50	Live presentation
10/2/99	Local	Marine World Deaf Awareness Day	Vallejo	CA	1,000	Cards & Live Presentation
10/2/99	Local	Modesto Disability Awareness Fair	Modesto	CA	150	Cards & Live Presentation
10/2/99	Regional	Disability Expo	Coral Springs	FL	1500	Live presentation
10/2/99	Local	Outreach Meeting	Louisville	KY	50	Cards, Video, Other
10/4/99	Local	St. Joseph High School		AR	15	Cards
10/5/99	Local	Department of Mental Retardation	Hathrone	MA	8	Live presentation
10/5/99	Local	Southern Medical Center	Manahawkin	NJ	40	Letters, Cards, Video, Exhibit
10/6/99	Local	Berkshire County Children Advocacy	Pittsfield	MA	3	Live presentation
10/6/99	Local	Cerebral Palsy Association	Pittsfield	MA	2	Live presentation
10/6/99	Local	Outpatient Clinic	Pittsfield	MA	7	Live presentation
10/7/99	Local	LCD Equipment Coordinators Training	Baton Rouge	LA	15	Cards, Video, Other
10/7/99	Local	Outreach Presentation	Louisville	KY	15	Cards, Video, Other
10/7 - 8/99	Local	ASLHA (Hot Springs)	Hot Springs	AR	300	Cards
10/7/99	Local	Sacramento High School	Sacramento	CA	40	Cards
10/8/99	Local	UALR Sign Language class	Little Rock	AR	25	Cards
10/8/99	Local	Misc. Los Angeles Outreach	Los Angeles	CA	Apprx 200 Total	Cards
10/8/99	Local	MRC Springfield	Springfield	MA	2	Live presentation
10/8/99	Local	MA Dept. of Environmental Management	Amherst	MA	3	Live presentation
10/8/99	Local	Outreach Exhibit	Louisville	KY	80	Cards, Video, Other
10/10/99	Local	St. Peter's Church	New Brunswick	NJ	60	Letters, Cards, Video, Exhibit
10/11/99	Local	Harrison Seniors Day	Harrison	AR	700	Cards
10/11 - 12/99	Local	A Bold Journey Partnership Conference	Covington	KY	288	Cards, Video, Other
10/13 - 15/99	National	Association of Late Deafened Adults	Alexandria	VA	275	Cards, Video, Other
10/15 - 16/99	Regional	NE RID Conference	Lincoln	NE	65	Cards, Video, Other
10/12/99	Regional	MA Council on Human Service Providers Conf.	Boston	MA	600	Exhibit
10/12/99	Local	Valentine User Group Meeting	Valentine	NE	6	Cards, Video, Other
10/12/99	Local	O'Neill User Group Meeting	O'Neill	NE	3	Cards, Video, Other
10/12/99	Local	Norfolk User Group Meeting	Norfolk	NE	5	Cards, Live Presentation
10/12/99	Local	Valentine 911 Center	Valentine	NE	3	Cards, Video, Other
10/12/99	Local	O'Neill 911 Center	O'Neill	NE	5	Cards, Video, Other
10/12/99	Local	Disabilities Awareness Week	Camden	NJ	150	Letters, Cards, Video, Exhibit
10/13/99	Local	Harrison High School	Harrison	AR	30	Cards
10/13/99	Local	Willie Ross School for the Deaf	Longmeadow	MA	44	Live presentation
10/13/99	Local	AAA of Pioneer Valley	Springfield	MA	8	Live presentation
10/13/99	Local	Chestnut Hill Nursing Service	Springfield	MA	6	Live presentation
10/13/99	State	DDTP O&E Relay Center Tour	Riverbank	CA	20	Live presentation
10/13/99	Local	Norfolk 911 Center	Norfolk	NE	6	Cards, Video, Other
10/14/99	Regional	Nebraska Speech and Hearing Conference	Kearney	NE	125	Cards, Video, Other
10/14/99	Local	Immigration and Naturalization Service	Lincoln	NE	12	Cards, Video, Other
10/15/99	Local	Telephone Program Access Board	Baton Rouge	LA	15	Cards, Video, Other

10/15/99	Local	AR State Fair Seniors Day	Little Rock	AR	100	Cards
10/16/99	Local	Deaf Women Advocacy in Warren	Warren	MI	60	Live presentation
10/16/99	Regional	New England Teachers of the Deaf Conference	Sturbridge	MA	300	Exhibit
10/16/99	National	ALDA Convention	Alexandria	Va	300	
10/16/99	Local	LSD Football Homecoming - LSD	Baton Rouge	LA	175	Cards, Video, Other
10/16/99	Local	Outreach Meeting	Lexington	KY	400	Cards, Video, Other
10/17 - 19/99	Regional	Louisiana Speech-Lang.-Hearing Ass.	Lafayette	LA	200	Cards, Video, Other
10/18/99	Local	DEAF Inc. Metro Boston	Allston	MA	18	Live presentation
10/18/99	Local	Minuteman College ASL I Class	Lexington	MA	25	Live presentation
10/18/99	Local	Minuteman College ASL II Class	Lexington	MA	26	Live presentation
10/19/99	Local	San Diego State	San Diego	CA	20	Cards
10/19/99	Local	Boston Center for Independent Living	Boston	MA	11	Live presentation
10/19/99	Local	Deaf Culture Class at Holyoke College	Holyoke	MA	30	Live presentation
10/19/99	Local	IMPACT Agency	Somerville	MA	8	Live presentation
10/19/99	Local	Saint Barnabas Medical Center	Livingston	NJ	50	Letters, Cards, Video, Exhibit
10/20/99	Local	Disability Awareness Day (Capitol)	Little Rock	AR	100	Cards
10/20/99	Local	NECC Interpreting Class	Haverhill	MA	30	Live presentation
10/21/99	Local	Clarksville High School	Clarksville	AR	60	Cards
10/21/99	Local	University of the Ozarks	Ozark	AR	25	Cards
10/21/99	Local	MRC Worcester	Worcester	MA	7	Live presentation
10/21/99	Local	Opportunity House	Springfield	MA	4	Live presentation
10/21/99	Local	Northeast Independent Living Program	Lawrence	MA	10	Live presentation
10/22/99	Regional	DEAI	Orlando	FL	30	Live presentation
10/23/99	Local	MSAD Convention	Haverhill	MA	120	Live presentation
10/23/99	Local	Catholic Parish Advocate Training	Warren	NJ	25	Letters, Cards, Video, Exhibit
10/24/99	Local	Deaf Community Center	Framingham	MA	29	Live presentation
10/25/99	Local	AIDS Service of Franklin County	Greenfield	MA	9	Live presentation
10/25/99	Local	Sunbridge Rehabilitation Center	Hadley	MA	11	Live presentation
10/25/99	Local	Smith College Disability Services	Northampton	MA	4	Live presentation
10/26/99	Local	Consumer Consults (2)		AR	4	Cards
10/26/99	Local	Ouachita Baptist University	Arkadelphia	AR	20	Cards
10/26/99	Local	AIDS Action Committee	Boston	MA	14	Live presentation
10/26/99	Local	STAVROS	Springfield	MA	7	Live presentation
10/26/99		Outreach Meeting	Bedford	KY	1,700	Cards, Video, Other
10/27/99	Local	The Bergen County Office on the Disabled	Wycoff	NJ	100	Letters, Cards, Video, Exhibit
10/28/99	Local	Harding University	Searcy	AR	40	Cards
10/28/99	Local	Lesley College ASL II Class	Cambridge	MA	33	Live presentation
10/28/99	Local	LSU Medical School	New Orleans	LA	35	Cards, Video, Other
10/29/99	Regional	MA Council on Aging Conference	Falmouth	MA	500	Live presentation
10/29/99	Local	Berkshire County Hospital	Pittsfield	MA	6	Live presentation
10/29/99	Local	BRAD/ Community Meeting	Baton Rouge	LA	35	Cards, Video, Other
10/29/99	Local	Outreach Meeting	Pikeville	KY	70	Cards, Video, Other
10/30/99	Local	Bluegrass American Sign Language				
10/30/99	Local	ME Ctr on Deafness Halloween Fundraiser	Westbrook	ME	110	Letters, Cards, Exhibit

10/30/99	State	Austine School for the Deaf	Brattleboro	VT	75	Exhibit
11/1/99	Local	Emerson College ASL II Class	Boston	MA	20	Live presentation
11/1/99	Local	Outreach Meeting	Louisville	KY	8	Cards, Video, Other
11/1/99	Local	Tuconic Resources	White	NY	20	Letters, Cards
11/2/99	Local	UCA Sign Language classes (2)	Conway	AR	60	Cards
11/2/99	Local	Senior Citizens of Norfolk	Norfolk	NE	12	Cards, Video, Other
11/2/99	Local	Norfolk 911 Center	Norfolk	NE	5	Cards, Video, Other
11/3/99	Local	Salvation Army	Northampton	MA	3	Live presentation
11/3/99	Local	Service Net Administration	Northampton	MA	6	Live presentation
11/3/99	Local	SCIL/BCIL Meeting	Boston	MA	14	Live presentation
11/3/99	State	Case Mgmt Resource Fair	Portland	ME	300	Letters, Cards, Exhibit
11/3/99	State	Statewide Independent Living Council				Council members will notify their respective council members...Will conduct follow up presentations with various participating councils.
11/4/99	Local	UCA Sign Language classes (2)	Conway	AR	50	Cards
11/4/99	Local	Nueva Esperene Agency	Holyoke	MA	4	Live presentation
11/4/99	Local	American Friends Service Committee	Northampton	MA	7	Live presentation
11/4/99	Local	Silent Deaf Seniors Citizens	Louisville	KY	40	Cards, Video, Other
11/5/99	Local	Dudley District Court	Dudley	MA	3	Live presentation
11/5/99	Regional	DEAF SERVICES EXPO '99	Peabody	MA	150	Live presentation
11/5/99	Local	Relay User Group Meeting	Shreveport	LA	30	Cards, Video, Other
11/6/99	Local	Outreach Presentation	Bowling Green	KY	22	Cards, Video, Other
11/6/99	Local	Self Help for the Hard of Hearing Convention	New Brunswick	NJ	250	Cards, Video, Other
11/8/99	Local	McAlmont Senior Center	McAlmont	AR	10	Cards
11/8/99	Local	American Cancer Society	Springfield	MA	7	Live presentation
11/8/99	Local	Holyoke Community College DC	Holyoke	MA	33	Live presentation
11/8/99	Local	Outreach Presentation	Louisville	KY	9	Cards, Video, Other
11/10/99	Local	TLC/GURC College/Career Fair	Framingham	MA	75	Live presentation
11/10/99	Local	READS Collaborative	Middleboro	MA	25	Live presentation
11/10/99	Local	DEAF Inc. Southeast	New Bedford	MA	20	Live presentation
11/11/99	Local	Professional Counseling Assoc. (2)		AR	30	Cards
11/12/99	Local	Misc. Los Angeles Outreach	Los Angeles	CA	-	Cards
11/12/99	Local	M Power for Wellness	Boston	MA	2	Live presentation
11/12/99	Regional	NAD Region III Conference	Atlantic Beach	FL	75	Cards
11/13/99	Local	Black Deaf Advocates in Detroit	Detroit	MI	25	Live presentation
11/13/99	Regional	Communications Fair	Lafayette	LA	100	Cards, Video, Other
11/13/99	Local	Outreach Meeting	Lexington	KY	30	Cards, Video, Other
11/14/99	Local	Holiday Gala	Riverside	CA	144	Cards & Live presentation
11/15/99	Local	Jacksonville Senior Center	Jacksonville	AR	35	Cards
11/15/99	Local	University of Nebraska @ Kearney Technology Fair	Kearney	NE	95	Cards, Video
11/15/99	Local	RI Association of the Deaf Convention	Providence	RI	75	Cards, Video, Other
11/16/99	Local	Center for New Americans	Northampton	MA	9	Live presentation
11/16/99	Local	Jessie's House	Northampton	MA	8	Live presentation

11/16/99	Local	Valley Opportunities Inc.	Holyoke	MA	3	Live presentation
11/16/99	Local	Disability Policy Consortium	Boston	MA	18	Live presentation
11/16/99	Local	Ocean County College	Toms River	NJ	25	Letters, Cards, Video, Exhibit
11/17/99	Local	MCDHH RAC Advisory Council Meeting	Springfield	MA	15	Live presentation
11/17/99	Local	David City User Group Meeting	David City	NE	9	Cards, Video, Other
11/17/99	Local	Columbus User Group Meeting	Columbus	NE	4	Cards, Video, Other
11/17/99	Local	911 Center	Columbus	NE	3	Cards, Video, Other
11/17/99	Local	Kentuck Housing Authority	Danville	KY	2	Cards, Video, Other
11/18/99	Local	Schoolcraft college ASL class		MI	30	Live presentation
11/18/99	Local	MRC Statewide RCD Meeting	Quincy	MA	15	Live presentation
11/18/99	Local	NE University 'Terp Club Meeting	Boston	MA	75	Live presentation
11/18/99	Local	DeMarey Insurance Agency	Springfield	MA	4	Live presentation
11/18/99	Local	Men's Resource Agency	Springfield	MA	3	Live presentation
11/18/99	Local	Early Childhood Day Care Program	Holyoke	MA	11	Live presentation
11/18/99	Regional	Lakeland Elementary School	Lakeland	FL	50	Live presentation
11/18/99	State	Massachusetts Rehabilitation Commission Statewide Meeting for Rehab Counselors for the Deaf		MA		RCDs will assist MassRelay in disseminating CSP information by inviting MassRelay to future Employers Training sessions.
11/18/99	Local	New Jersey Education Association Convention	Atlantic City	NJ	45,000	Cards, Video, Other
11/18 - 21/99	National	ASHA Convention	San Francisco	CA	14,000	Cards & Live presentation
11/19 - 21/99	State	Deaf Expo	San Diego	CA	8,000	Cards & Live presentation
11/19/99	Local	Western MA Deaf Leaders Group	Springfield	MA	8	Live presentation
11/19/99	Regional	CIL	Lakeland	FL	45	Live presentation
11/19/99	Local	Beatrice Mental Development Center	Beatrice	NE	6	Cards, Video, Other
11/19/99	Local	Outreach Presentation	Richmond	KY	8	Cards, Video, Other
11/19/99	Local	Morristown Hospital	Morristown	NJ	7	Letters, Cards, Video, Exhibit
11/20/99	Local	Assistive Technology Fair	Lewiston	ID	125	Cards, Video, Other
11/20/99	Local	Kentuck Registry of Interpreters	Louisville	KY	22	Cards, Video, Other
11/20/99	Local	Fern Creek Deaf Club	Louisville	KY	75	Cards, Video, Other
11/22/99	Local	Deaf People in Society Lecture	Boston	MA	80	Live presentation
11/22/99	Local	Norfolk 911 Center	Norfolk	NE	3	Cards, Video, Other
11/22/99	Local	Outreach Meeting	Louisville	KY	7	Cards, Video, Other
11/23/99	Local	Hariston House	Northampton	MA	5	Live presentation
11/23/99	Local	STAVROS Staff	Amherst	MA	7	Live presentation
11/23/99	Local	STAVROS Staff	Springfield	MA	8	Live presentation
11/23/99	Local	Outreach Presentation	Russel Springs	KY	25	Cards, Video, Other
11/24/99	Local	W. Memphis High School	West Memphis	AR	30	Cards
11/24/99	Local	Exceptional Children	Louisville	KY	9	Cards, Video, Other
11/26/99	Local	New Jersey Association of the Deaf Convention	Plainfield	NJ	70	Cards, Video, Other
11/27/99	State	NJAD 16th Biennial State Conference	Eatontown	NJ	50	Letters, Cards, Video, Exhibit

11/29/99	Local	TLC Board	Framingham	MA	13	Live presentation
11/30/99	Local	San Diego State	San Diego	CA	20	Cards
11/30/99	Regional	LA Aging Network Association Conf.	New Orleans	LA	175	Cards, Video, Other
11/30/99	Local	New Brunswick Deaf Adult Education	New Brunswick	NJ	15	Letters, Cards, Video, Exhibit
12/1/99	Local	ASL Class Presentation	Danville	KY	15	Cards, Video, Other
12/1/99	Local	SHHH	Albany	NY	50	Letters, Cards, Video
12/1 - 2/99	Regional	LA Aging Network Association Conf.	New Orleans	LA	200	Cards, Video, Other
12/2/99	Local	Winterfest Skating	Stockton	CA	170	Cards & Live presentation
12/3/99	Local	Misc. Los Angeles Outreach	Los Angeles	CA	-	Cards
12/3/99	Local	Council for the Deaf and Hard of Hearing Board Meeting	Boise	ID	18	Cards, Video, Other
12/3/99	Local	PSC Meeting	Frankfort	KY	18	
12/4/99	Local	DCARA Community Night	San Leandro	CA	150	Cards & Live presentation
12/6/99	Local	Benton High School	Benton	AR	25	Cards
12/6 - 10/99	Local	Published Relay Usage Section for				
12/7/99	Local	Wahoo User Group Meeting	Wahoo	NE	5	Cards, Video, Other
12/7/99	Local	Blair User Group Meeting	Blair	NE	3	Cards, Video, Other
12/7/99	Local	Fremont User Group Meeting	Fremont	NE	4	Cards, Video, Other
12/9/99	Local	Deaf Senior Citizens of Omaha	Omaha	NE	12	Cards, Video, Other
12/10/99	Local	Southeast Community College	Whitesburg	KY	12	Cards, Video, Other
12/10/99	Local	Audiologist Office	Rutland	VT	12	Live presentation
12/10/99	Local	Southwest Council on Aging	Rutland	VT	5	Live presentation
12/11/99	Local	Cumberland State Park	Jamestown	KY	30	Cards, Video, Other
12/13/99	Local	Bryant High School	Bryant	AR	30	Cards
12/14/99	Local	Misc. Los Angeles Outreach	Los Angeles	CA	-	Cards
12/15/99	Local	Lakeside High School (5)	Hot Springs	AR	60	Cards
12/15/99	Local	RI Relay Community Forum	Providence	RI	45	Letters, Cards, Video, Live Presentation
12/16/99	Local	Lakeside High School (2)	Hot Springs	AR	30	Cards
12/16/99	Local	Bryant High School	Bryant	AR	15	Cards
12/17/99	Local	Howell High school	Howell	MI	70	Live presentation
12/18/99	Local	Deaf Connections Christmas Party			35	Cards, Video, Other
12/19/99	Local	Christmas to Share (Hot Springs)	Hot Springs	AR	300	Cards
12/19/99	Local	CHAD Christmas Tea & Open House	Arcadia	CA	75	Live presentation
12/20 - 24/99	Local	Business Community Marketing	Baton Rouge	LA	325	Cards, Video, Other
12/29/99	Local	Spa Area Seniors Program		AR	25	Cards
12/29/99	Local	Law Office of Margaret Beam		AR	2	Cards
9/19/00	Local	Carowind Deaf Festival	Charlotte	NC	200	Cards
9/28/00	Local	Wilson Technical Community College	Wilson	NC	15	Cards, Live presentation
9/30/00	Local	Mt. Tom Institute	Holyoke	MA	4	Live presentation
10/1 - 3/00	Local	NC Speech, Lang, Hearing Assoc	High Point	NC	200	Cards
10/7/00	Local	Garner Webb University	Boiling Springs	NC	40	Cards, Presentation
10/11 - 13/00	Local	NC Rehab Association	New Bern	NC	350	Cards
10/11 - 14/00	Local	NC Emergency Numeric Assoc	Wilmington	NC	500	Cards
10/14/00	Local	NC Assistive Technology Expo	Raleigh	NC	1200	Cards
10/16/00	Local	NCSD Homecoming	Morganton	NC	750	Cards

11/20/00	Regional	Deaf Expo	San Diego	FL	8000	Live presentation
10/15 - 24/00	Local	NC State Fair	Raleigh	NC	4000	Cards
11/17 - 19/00	Local	NC School Counselors Assoc	Greensboro	NC	200	Cards
11/30 - 12/2/00	Local	NC Education & Technology	Greensboro	NC	300	Cards
1st Quarter	State	3 Conference/convention		AR		Live presentation
2nd Quarter	State	4 conference/convention		AR		Live presentation
3rd Quarter	State	2 conference/convention		AR		Live presentation
4th Quarter	State	5 conference/convention		AR		Live presentation

Activity Two

TRS Coin Sent Paid - Industry Educational Activity Plan
Quarterly Report (September, October and November plus Projections)

Activity Two

Mailing Date	Recipient	Mailing Size
09/01/99	AllAmerica	2 CSP Cards/Info Page
09/01/99	AMICO	2 CSP Cards/Info Page
09/01/99	Baystate Deaf Senior Group	2 CSP Cards/Info Page
09/01/99	Boston Deaf Senior Group	2 CSP Cards/Info Page
09/01/99	Boston University	2 CSP Cards/Info Page
09/01/99	Clarke School for the Deaf	2 CSP Cards/Info Page
09/01/99	Commerce Insurance Company	2 CSP Cards/Info Page
09/01/99	CORD	2 CSP Cards/Info Page
09/01/99	Danvers Deaf Senior Group	2 CSP Cards/Info Page
09/01/99	DEAF Inc./Allston	2 CSP Cards/Info Page
09/01/99	DEAF Inc./Berkshire	2 CSP Cards/Info Page
09/01/99	GURC	2 CSP Cards/Info Page
09/01/99	Goodwill Industries	2 CSP Cards/Info Page
09/01/99	Holyoke Community College	2 CSP Cards/Info Page
09/01/99	Lawrence Deaf Senior Group	2 CSP Cards/Info Page
09/01/99	LINKS Deaf Program	2 CSP Cards/Info Page
09/01/99	MCDHH Boston	2 CSP Cards/Info Page
09/01/99	MCDHH Springfield	2 CSP Cards/Info Page
09/01/99	New England Home for the Deaf	2 CSP Cards/Info Page
09/01/99	Northern Essex College	2 CSP Cards/Info Page
09/01/99	Northeastern University	2 CSP Cards/Info Page
09/01/99	Quincy Deaf Senior Group	2 CSP Cards/Info Page
09/01/99	Worcester Deaf Senior Group	2 CSP Cards/Info Page
10/01/99	Burncoat Schools	2 CSP Cards/Info Page
10/01/99	MA Council on Aging State Office	2 CSP Cards/Info Page
10/01/99	Massachusetts Human Service Coalition	2 CSP Cards/Info Page
10/01/99	Media One	2 CSP Cards/Info Page
10/01/99	Phonic Inc.	2 CSP Cards/Info Page
10/01/99	READS Collaborative	2 CSP Cards/Info Page
10/01/99	Statewide Independent Living Council	2 CSP Cards/Info Page
10/01/99	Tapestry Health Systems	2 CSP Cards/Info Page
10/01/99	Third Sector New England	2 CSP Cards/Info Page
10/01/99	Assemblyman Seminario's office	4,000
11/01/99	Berkshire Community College	2 CSP Cards/Info Page
11/01/99	Bristol Community College	2 CSP Cards/Info Page
11/01/99	Gallaudet Regional Center	2 CSP Cards/Info Page
11/01/99	Holy Cross College	2 CSP Cards/Info Page
11/01/99	Massachusetts Bay Community College	2 CSP Cards/Info Page

11/01/99	Mt. Wachusett Community College	2 CSP Cards/Info Page
11/01/99	Smith College	2 CSP Cards/Info Page
11/01/99	Springfield College	2 CSP Cards/Info Page
11/01/99	Stonehill College	2 CSP Cards/Info Page
11/01/99	University of Massachusetts/Amherst	2 CSP Cards/Info Page
11/01/99	University of Massachusetts/Boston	2 CSP Cards/Info Page
11/01/99	University of Massachusetts/Dartmouth	2 CSP Cards/Info Page
11/01/99	University of Massachusetts/Lowell	2 CSP Cards/Info Page
11/01/99	University of Massachusetts/Worcester	2 CSP Cards/Info Page
11/01/99	Worcester State College	2 CSP Cards/Info Page
11/01/99	Benincasa Family Services	
12/01/99	Cambria Heights Civic Association	60 cards/info page
12/10/99	Chinese-American Planning Council	2000 card/info page
12/10/99	Community Board 14	50 card/info page
12/10/99	DAYTOP	100 card/info page
12/10/99	Jamaica Estate Civic Association	50 card/info page
12/10/99	Jamaica Multiservice Center	200 card/info page
12/10/99	Jamaica Service Program for older Adults	100 card/info page
12/15/99	Korean-American Senior Citizens Counseling Center	50 card/info page
12/15/99	Mitchell Linden Civic Association	100 card/info page
12/15/99	New York Urban League	1000 card/info page
12/18/99	Queens Borough President's office	2000 card/info page
12/18/99	Queens Independent Living Center	500 card/info page
12/18/99	Queensboro Council for Social Welfare	1000 card/info page
12/18/99	York College	200 card/info page
12/18/99	Unite Cerebral Palsy	300 card/info page
12/18/99	Jewish Association for Services for the aged	100 card/info page
12/18/99	Hillside Hospital	200 card/info page
12/20/99	Catherine Sheridan Houses	100 card/info page
12/20/99	Spanish Elderly Council	200 card/info page
9/12/99	Internet Expo	1000 card/info page
9/23/99	Mitchell Linden Senior Citizen Club	400 card/info page
10/04/99	Flushing Library	500 card/info page
10/16/99	Second Annual Disability Awareness Day	500 card/info page

11/17/99	Self Help	300 card/info page
11/22/99	Korean American Disability Association	100 card/info page
12/06/99	Technology Solutions Affair	600 card/info page
Projected 2/25/00	Bill Insert	All business/residential customers in Bell Atlantic - Massachusetts - Approx. 4.4M
Projected 4/1/00	Bill Insert	All business/residential customers in Bell Atlantic - New Hampshire - Approx. 780K
Projected 5/1/00	Bill Insert	All business/residential customers in Bell Atlantic - Pennsylvania - Approx. 6.5M
Projected 5/25/00	Bill Insert	All business/residential customers in Bell Atlantic - New Jersey - Approx. 6.4M

TRS Coin Sent Paid - Industry Educational Activity Plan

Period Covered: September, October and November 1999. Including Projected Activities

TRS Coin Sent Paid - Industry Educational Activity Plan
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Activity Three

Date Article Published	Publication Name
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MCIWC The Relayer

1st quarter - 2nd quarter 2000. Will develop ads and stories to place in approximately 10 industry others and disability publications

Silent News, NAD Broadcaster, Hearing Health, American Speech Language Hearing Association, and

1st quarter 2000.

Develop web site with information about CSP and other disability related issues
www.hamilton.net/relay/NRS.htm;
www.hamilton.net/relay/LRS.htm;
www.hamilton.net/ITRS.htm.....all information still available on Web Site

1. Changes to your service
New names of telecommunications providers
2. Unfamiliar names for products or services

Ask questions.

If a telemarketer calls you:

1. Make sure you understand the offer
2. Know what you will have to pay
3. Ask what you will receive
4. Make sure the caller understands your responses

Educate family members and office staff. Select someone to make decisions about telephone services. (Children, baby-sitters, housekeepers and receptionists may be targeted by slammers or crammers.)

Read the fine print.

Be careful when you enter contests or sign "prize checks" because the forms sometimes

contain fine print authorizing a change in providers or the billing for additional products and services.

Check rates.

Check for monthly fees you did not authorize.

Other Helpful Website: *

FCC Consumer Information on Telephone-Related Issues (www.fcc.gov/ccb/consumer_news)

Federal Trade Commission (www.ftc.gov)

Kansas Public Affairs & Consumer Protection (www.kcc.state.ks.us/pi/pi.htm)

The Alliance to Outfox Phone Fraud (www.gnat.net/outfox)

*** NOTE: Southwestern Bell Telephone Co. and its affiliates are not responsible for the content of these external sites. The listing of an external site does not imply endorsement of the site by Southwestern Bell Telephone Co. or its affiliates.**

Pay Phones and TRS

There is a plan in place that can help you and others you know in completing calls made from coin telephones through all Telecommunications Relay Service (TRS) centers. This plan first began on November 24, 1995, and is in effect for the Kansas Relay Center. There are two major components to the plan:

You can make a local call from any coin telephone through the KRC or any TRS center and it will be free to the person making the call.

You can make a long distance call from any coin telephone through the KRC or any TRS center and charge it to a calling card or a prepaid (debit) card, if such a card is offered by your TRS provider or your local telephone company. The

call will cost no more than the same long distance call made using coins —OR— You can make a long distance call and charge it to a prepaid card from a provider other than your TRS provider. But if you use such a prepaid card, the charges may not be the same charges as a coin call. Prepaid card charges vary based on the term and conditions of the prepaid card provider.

"You can make a local call from any coin telephone through the TRS center and it will be free to the person making the call."

Local and long distance companies, TRS providers, independent payphone providers, and organizations representing people who are deaf or have hearing or speech disabilities developed the plan. The Federal Communications Commission approved the plan. TRS

centers facilitate calls, both personal and business, between people who use certain telecommunications equipment, like a text telephone (TTY), to communicate with people who use voice telephones. These centers are in operation 24 hours a day, seven days a week. You can reach the Kansas Relay Center by Calling 800-776-3777 (TTY and voice.)

Call your TRS center, the business office of your local tele-

phone company, or, if available, a center for individuals with special needs if you want information about obtaining a telephone calling card or prepaid card. You can find the TTY and voice numbers for the centers or offices in the Customer Guide pages of your local telephone company directory.

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Activity Four

Publication Date	Publication Name	Estimated Size of Audience
Jan/Feb Issue	Advance Magazine	
1st quarter 2000	Will approach AARP to place ad explaining CSP in Modern Maturity	10 million
1st or 2nd quarter 2000	MCI WorldCom Residential Customers	Approximately 13 million (based FCC reported residential market share)
2nd quarter 2000	Will approach AARP with material to produce consumer affairs bulletin on CSP and other disability telecom issues .	10 million
3rd quarter 2000	TRS CSP Team to place ad in major publication (TBD)	?